

### TO REGISTER

On-line: [www.achievecentre.com](http://www.achievecentre.com)

Fax: 204.452.0182

Mail: Suite 200  
154 Sherbrook St  
Winnipeg, MB R3C 2B4

### For more information:

Phone: 204.452.0180

Email: [info@achievecentre.com](mailto:info@achievecentre.com)

### TERMS & CONDITIONS

**Cancellations:** Registrations cancelled 7 or more days prior to the workshop are refundable minus a \$50.00 administrative fee. Alternatively you may receive a credit to attend a future training. Cancellations less than 7 days prior to the workshop are non-refundable. If, at anytime, you are unable to attend, you are welcome to transfer your registration to another individual at no extra cost. In this case, please notify our office of the name of the alternate person who will be attending.

We reserve the right to cancel workshops due to unforeseen circumstances or under-enrolment. Liability is limited to a refund of workshop fees only. Please make travel arrangements with this in mind.

**To reserve your seat:** In order to reserve your seat at the workshop, we require proof of payment. This can include Purchase Orders, Credit Card Numbers or a photocopy of a cheque made out to Achieve Training Centre.

**Registration fee includes:** A spiral bound training manual and workshop certificate as well as morning and afternoon refreshments.

GST #: 850731787

## CONFLICT RESOLUTION SKILLS

### Dealing with Difficult People

#### LOCATIONS

<input type="checkbox"/> Saskatoon, SK	Feb. 23, 2010	<input type="checkbox"/> Dartmouth, NS	April 12, 2010
<input type="checkbox"/> Regina, SK	Feb. 25, 2010	<input type="checkbox"/> Moncton, NB	April 14, 2010
<input type="checkbox"/> Toronto, ON	Mar. 2, 2010	<input type="checkbox"/> Winnipeg, MB	April 22, 2010
<input type="checkbox"/> Thunder Bay, ON	Mar. 4, 2010	<input type="checkbox"/> Edmonton, AB	May 4, 2010
<input type="checkbox"/> Ottawa, ON	Mar. 11, 2010	<input type="checkbox"/> Calgary, AB	May 11, 2010
<input type="checkbox"/> Vancouver, BC	Mar. 23, 2010	<input type="checkbox"/> St. John's, NL	June 1, 2010
<input type="checkbox"/> Kelowna, BC	Mar. 25, 2010		

\*More detailed location information is available on-line at [www.achievecentre.com](http://www.achievecentre.com).

#### RATES (per individual)

**Early Rate:** To qualify for the early rate, your registration form & payment must be received **3 WEEKS PRIOR** to the workshop date.

**Group Rate:** Groups of 4+ people are eligible for a 10% discount.

To register, please download a group form from our website or contact our office.

#### Early

- \$145.00+GST=\$152.25  
 \$145.00+HST=\$163.85

#### Regular

- \$175.00+GST=\$183.75  
 \$175.00+HST=\$197.75

Please note that **HST** applies to the Atlantic Provinces only.

#### ABOUT YOU

Name: \_\_\_\_\_ Job Title: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Home Phone: (\_\_\_\_\_) \_\_\_\_\_

Fax: (\_\_\_\_\_) \_\_\_\_\_ E-mail: \_\_\_\_\_

Please clearly **print** your name as you would like it to appear on your certificate:

\_\_\_\_\_

How did you find out about this workshop?

E-mail  Fax  Mail  Other: \_\_\_\_\_

How would you prefer to be contacted?  E-mail  Fax  Mail

Within 14 days of processing your registration and payment, a confirmation notice will be sent to you. Please contact our office if you do not receive confirmation.

#### PAYMENT

Cheque (payable to "ACHIEVE Training Centre")  Visa  MasterCard

Card Number: \_\_\_\_\_ Exp: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Signature: \_\_\_\_\_

Would you like to receive an invoice/bill?  Yes  No

If yes, who should the invoice be made out to? \_\_\_\_\_

Please provide an address to which it can be sent: \_\_\_\_\_